

The **Americans with Disabilities Act (ADA)** guarantees that all people with disabilities have the **legal right** to use an assistance animal in areas open to the general public.



“No pet” policies do not apply to **assistance animals**, even in facilities that sell or prepare food.

Assistance animals come in all breeds and sizes and are **not required** to wear identifying items when working.

Businesses may **not** ask a person to prove a disability and **may not ask** for proof the animal is certified.

Allergies and/or fear of animals are not valid **reasons** for denying service to someone with an assistance animal.



Businesses may **not charge extra fees** to a person accompanied by an assistance animal or seat them in a separate area.

Always ask a person before touching an assistance animal. Any form of distraction could cause problems for the handler, even when the handler is seated.



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