## Assistance Dog Access. It's the LAW.

**The Americans with Disabilities Act (ADA) guarantees that people with a disability have the legal right to use an assistance dog in all areas open to the general public. This federal law is applicable in every state. Please be aware:**

- "No pet" policies do not apply to assistance dogs, even in facilities that sell or prepare food.
- Assistance dogs come in all breeds and sizes, and are not required to wear special identifying items when they work.
- Businesses may not ask for proof of a disability or ask for proof that an assistance dog is certified.
- Assistance dogs may **only** be removed from public for excessive barking or disruptive behavior.


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- Allergies or fear of animals are not valid reasons for refusing service to someone with an assistance dogs.
- Businesses may not charge an extra fee to anyone with an assistance dog or seat the person in a separate area.
- Always ask before touching an assistance dog. Any form of distraction could cause problems for the handler.

**Provided by: NEADS/Dogs for Deaf and Disabled Americans**
**In partnership with Canines for Disabled Kids**

| For more information: | |
|---|---|
| ADA | www.ada.gov |
| NEADS | www.neads.org<br>978-422-9064 |

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