The past year was one of major milestones. On September 13, 2016, we celebrated our 40th anniversary of producing World Class Service Dogs and paring them with clients across the country. We also marked the 10th anniversary of our Service Dogs for Veterans (SDV) program and the 8th anniversary of our Trauma Assistance Dog (TAD) program for OEF and OIF veterans with combat-related post-traumatic stress. We also placed 40 Service Dogs. Today, NEADS offers the widest array of programs in the industry while still holding true to our core mission of producing Service Dogs for individuals with disabilities. We are proud of our reputation as a pioneer, leader, and innovator.

Here on campus, we hosted our first litter of puppies in the newly completed nursery. We also took the first steps in executing our Kennel Renovation Project, settling on a concept and design for renovating the kennel, which has served us well since the early 1990s. Major work on the project, which reflects our commitment to provide a world-class facility suitable for our world-class canines, begins in 2018.

We recognize our volunteers in different ways throughout the year, including the presentation of our SPIRIT of NEADS Award. This year’s recipient, MA State Representative Kim Ferguson, is a strong advocate for NEADS. Her ongoing work in the legislature and current focus on MA House Bill 2277, or the “fake service dog” bill, is one example that benefits NEADS and our clients across the United States.

It is difficult to speculate about what lies ahead; however, we are unwavering in our determination to produce the very best Service Dogs possible to meet the growing and changing needs of our clients. To that end, we finalized a new strategic plan to guide us down a carefully thought-out path for the next five years and beyond.

This Annual Report offers a reflection of our rich, 40-year heritage. I hope you enjoy it as much as we enjoy working with our clients, volunteers, partners, donors, and World Class Service Dogs every day.

Sincerely,

Gerry DeRoche
Chief Executive Officer
A LOOK BACK: CELEBRATING 40 YEARS

HIGHLIGHTS OF OUR HISTORY: 1976-2017

1976
Students at Holliston Junior College in Massachusetts test and confirm that dogs can be trained to become "ears" for people who are deaf or have hearing loss. With seed money from the Medfield Lions Club, the original Hearing Ear Dog program is born.

1987
After training over 400 Hearing Dog teams, the program expands to include Service Dogs for people with a physical disability and NEADS trains the very first Service Dog on the East Coast. With the expansion of our programs comes the need for more space.

1992
NEADS purchases a house and 18 acres of land in Princeton, Massachusetts, where we still reside to this day.
1998
The Prison PUP Program is established, in which inmates from more than a dozen New England Correctional Centers train NEADS Service Dog puppies. This innovative program allows NEADS to train more puppies faster and more efficiently, so we can serve more clients.

2000
NEADS begins training Social Dogs for children on the autism spectrum.

2006
Service Dogs for Veterans is established as the first program in the country dedicated to providing Service Dogs specifically for wounded veterans.

2009
NEADS begins pilot study to determine the effectiveness of using Service Dogs to help veterans with Post Traumatic Stress Disorder (PTSD).

2015
NEADS opens the Kathy Foreman Client House & Training Center. The structure includes fully accessible living quarters and a training facility. This new construction represents an expansion of our campus and it reflects the NEADS commitment to making our clients’ lives more comfortable and independent.
38 Valuable Staff Members*

- Taverly Adams
- Kate Albertini
- Dawn Anderson
- Lori Barratt
- Christy Bassett
- Sue Berry
- Magen Blake
- Lisa Braley
- Vanessa Brideau
- Angela Chabot
- Amanda Charbonneau
- Sharon Concannon
- Alyson Cax
- Gerry Delfoche
- Kathy Forisman
- Lacy Gilotti
- Hannah Heinzer
- Maureen Huhtala
- Ann Jones
- Tracy Kelly
- Hannah Kump
- Kelly Leger
- Joe LaSrey
- Erin Moloney
- Pam Murray
- Katy Ostrom
- Doreen Sheridan
- Andrew Shusta Jr.
- Bailey Sullivan
- Katelyn Sullivan
- Anna Spis
- Audrey Trieschman
- Julie Vautour
- Anna Wilcox
- Samantha Wilson
- Erin Woods
- Erin Wylie
- Cathy Zemaitis

*Employed by NEADS as of 8/31/17

40 DOGS HAVE BEEN MATCHED WITH CLIENTS

- 7 Trauma Assistance Dogs
- 2 Classroom Dogs
- 1 Courthouse Facility Dog
- 11 Social Dogs
- 5 Hearing Dogs
- 3 Service Dogs for Veterans
- 8 Service Dogs
- 3 Therapy Dogs

This year we placed 40 dogs with clients in 12 states.

15,242 Likes
1,420 Followers
1,482 Followers

36 New Clients in 2017
12 Different States
431 Active NEADS Clients
4 Homeless Dogs
91 Dogs Currently in Training
7 Shelter/Rescue Dogs in Training
3 Prison PUP Program Facilities

*Two of NEADS Hearing Dog clients are also veterans
I first learned about the Hearing Ear Dog Program (now NEADS) in an article in the Disabled American Veterans magazine in 1982. I contacted the program and was interviewed and matched with my first Hearing Dog, Fitzgerald, a Black Lab/Pit Bull mix. Fitzy was with me from 1983 until 1994. He was followed in 1993 by Traveler, a Shepherd/Corgi mix rescue dog, and Crykey, a Black Lab/Collie mix shelter dog from Tennessee, in 2004. My fourth Hearing Dog, Fergie, was a smooth coat Collie who was with me until she passed away in September 2017. In 2016, I was partnered with my fifth Hearing Dog, Masie, a Black Lab who has now assumed the “boss of my life” title from Fergie.

HELPING EARS. People who can hear don’t know what it’s like to not have that sense to rely on. All five of my Hearing Dogs have allowed me to live independently. I’m severely hard of hearing, so living alone wouldn’t be safe without trained Hearing Dogs to help me know what’s happening around me and my home. When not wearing my Cochlear Implant processors, I’m as deaf as a post, and Masie becomes my ears. I’m able to sleep at night knowing she will wake me up if something happens.

NEADS provides people with the ability to live independently without having to rely upon other people; it’s a huge step for those who are hard of hearing, deaf, or otherwise disabled.

I first joined the NEADS family in February of 2004, when I was ten years old. My parents and I had interviewed with several other Service Dog organizations, but none seemed to provide dogs as tailored to the individual and as impeccably trained as NEADS did. My first dog was a Facilitated Service Dog named Perkins. A petite Black Lab with a square head that turned at every noise that came from my mouth, Perkins was trained to do many things for me, like picking up things that dropped and opening doors in my house, but she also did many things that she wasn’t trained to do. Perkins gave me the confidence to stay home alone, and she took the focus off a little girl in a wheelchair and placed it on the cutest black dog that you had ever seen. I can’t imagine growing up as a child and then a teenager and young adult with a physical disability and not having Perkins by my side.

AN ACTIVE AND INDEPENDENT LIFE. As Perkins retired and college graduation and the real world loomed closer, I knew it was time to begin thinking about a successor dog. It was hard to contemplate a dog ever taking Perkins place, but I knew I needed the help of a Service Dog to maintain my active and independent life. There was never a question as to where I was going to get my next dog. Not only was Perkins matched so well to me, but people constantly remarked how perfectly trained she was. I wouldn’t trust anyone but NEADS to help me find my next partner.

Just a week after finding out that I had been matched with Shadow, another petite female Black Lab, Perkins passed away at the age of 14 1/2. My grief over losing the dog who had been by my side for more than 13 years was mixed with the anticipation of heading back to the NEADS campus to meet and train with Shadow in just three weeks’ time. When I arrived at campus and met Shadow, it all hit me so hard. I wasn’t sure if I was ready. How could I ever bond with and trust a dog that wasn’t Perkins?

Everyone at NEADS was exceptionally supportive. They knew how hard this was, how many memories of training with Perkins I was grappling with, but they promised me that they knew Shadow was the dog for me. And I couldn’t help but believe them. The match they had made all those years ago with Perkins had been more than perfect, how could this be any different? The days went by, and Shadow and I began to bond. The first time she boosted my elbow (a command specially created for me) so I could put my glasses on myself, I melted and erupted in a combination of tears and laughter. And the rest of the room followed suit because it was happening. Shadow and I were bonding.

It’s almost a year later, and I cannot imagine my life without Shadow. She has given me more freedom, independence, and security than I ever could have conceived. At work, she gently picks up papers that I drop; she hits the elevator buttons as I move from floor to floor. When we’re out and about, she picks up my keys and phone, she opens doors. Shadow is much different than Perkins, but I’m so grateful for the different ways that they both have changed and continue to change my life. I wouldn’t be the woman I am today without the support of Perkins or the assistance Shadow provides me on a daily basis. I’m so honored and grateful to be part of a community as supportive and exceptional as NEADS.
I am fortunate to have been associated with NEADS for the last 15 years. I suffered a spinal cord injury more than 25 years ago, and for the longest time I was focused on doing everything for myself. Living on my own, I would often struggle to pick up items I dropped, like the remote control or the telephone.

I recognized that there must be a better way, and I started looking into Service Dogs and fortunately found NEADS. I went to visit the Princeton campus in 2003, and was quickly impressed by the training and everyone’s attention to ensure the proper fit between me and my future Service Dog. In early 2004, I was matched with a wonderful Yellow Labrador named Emmie. She was my best friend and constant companion for nearly 10 years. Sadly, Emmie passed in 2012.

HELPING HANDS. I welcomed my second NEADS Service Dog, Apple, in 2013. She, just like Emmie, is a wonderful addition to my life, and my hands in times of need. Often, she recognizes as soon as I drop something, picks up the item, and promptly provides it to me—tail wagging the whole time!

I cannot underscore enough how grateful I am to everyone at NEADS. The team’s attention to training and keeping in mind the unique needs of each owner is extraordinary. NEADS dogs are the best of the best. The bond between a Service Dog (or in my case two) and its owner is truly special, and I can’t imagine my life without a NEADS Service Dog.

Apple and I have recently moved from Boston to California and are enjoying our new adventure.

When Ben was in third grade, his teacher noticed his difficulties in the classroom were more than the average struggle. Unlike his peers, Ben would run and hide when he was frustrated or overwhelmed. At home, we were having a hard time motivating him to do homework and chores. Requests almost always led to shouting then to meltdowns, some of which became physical. None of the parenting techniques we’d used with our older son worked for Ben. Ben really struggled that year, but we worked with his education team to figure out what would be best for him in, and out, of the classroom. That led to a neuropsychiatric evaluation and his diagnosis: High Functioning Autism (many people are more familiar with the term Asperger’s Syndrome).

Suddenly, the pieces started fitting together: the meltdowns, desire for hugs or pressure when he was upset, and his difficulty with multi-step tasks. He had an Individualized Education Plan, which helped at school. We started Applied Behavioral Analysis Therapy at home. Still, he continued to struggle with frustration, unexpected changes in his routine, and anxiety of the unknown. Meanwhile, he was growing, which meant his meltdowns were becoming more difficult to deal with.

I saw a story about a dog helping calm an autistic child who was having a meltdown and did some research. One of Ben’s greatest interests has always been animals; his favorite places to go are always zoos and aquariums, where he says he feels “calmer.” Maybe this would be another piece in the puzzle to help Ben. It was a big decision, and we contacted a couple of organizations that trained and placed Social Dogs for children with Autism. NEADS responded promptly and professionally, as has been the case throughout our experience with them. We decided to go for it and make this happen. Amazingly, he was matched with Brody about six weeks after our NEADS interview. Three weeks later, we were in training.

BRODY BRINGS CHANGE. We immediately saw huge changes. The day we brought Brody home, there was a bit of chaos: we have two cats that have never had a dog in the house, my husband was busy on a work call, and my older son was ignoring the dog as he had been instructed to do. All this caused Ben to get upset; I could see the meltdown starting. I had him snuggle Brody on the couch and told him to just love his pup. Twenty minutes later, Ben was able to talk about what had bothered him: he was afraid we wouldn’t keep Brody because of the initial chaos and that his brother didn’t like the dog. Before Brody, this would have taken me hours to piece together, as Ben couldn’t process his feelings to decipher what made him upset. In the year since Brody joined our family, Ben has only had one meltdown that became physical, and it lasted less than half the time of previous ones and certainly was much less intense. Brody has increased Ben’s confidence and self-control; he’s also been a calming influence for the whole family. Even Ben’s teachers say they can see a difference since the “B-Team” was formed. Brody has been truly life-changing for our whole family.
NEADS 4TH ANNUAL FORE PAWS GOLF CLASSIC

NBC'S SHOW GIVE FEATURES NEADS

NEADS CELEBRATED OUR 40TH ANNIVERSARY ON SEPTEMBER 13, 2016

NEADS 2ND ANNUAL GET DRESSED. GIVE BACK. FUNDRAISER

FALL 2016 GRADUATION

NEADS WEEKEND PUPPY RAISER BBQ

SPRING 2017 GRADUATION

NEADS PULLING 4 PAWS TRUCK PULL

NEADS CELEBRATING 40 YEARS 2016-2017 YEAR IN REVIEW

NEADS SERVICE DOG SHADOW MET VICE PRESIDENT JOE BIDEN

MEDIA PIECES FEATURED ON CBS THIS MORNING, FOX 25 NEWS, THE BOSTON GLOBE
LOCKED TOGETHER FOREVER

As part of our 40th anniversary celebration, NEADS adopted an ancient Chinese custom that signifies commitment or “locking together forever.” Clients arrive on campus for their two-week training with a lock in hand. As the campus-based training nears the end, clients add their locks to the NEADS fence, which is centrally located in the middle of campus. This symbolic gesture connects each client to NEADS forever.

FAKE SERVICE DOGS: A REAL PROBLEM

Protecting our clients and their access rights has always been a priority for NEADS. As the issues with fake service dogs have grown to epidemic proportions, NEADS has joined forces with Massachusetts State Representative Kimberly Ferguson to help fight the problem.

MA Bill H. 2277, an Act Relative to the Misrepresentation of a Service Animal, is a proposed bill that would make false representation of a Service Animal illegal in Massachusetts. This bill, presented by and supported by over 60 Massachusetts State Senators and Representatives, would provide a fine for a person who states or implies that their pet dog is a Service Dog in order to obtain the rights and privileges reserved for those disabled individuals working as part of a legitimate Service Dog team.

The issue of Service Dog fraud is not exclusive to Massachusetts; in fact, 19 states have laws with Massachusetts State Representative Kimberly Ferguson to help fight the problem.

For the past few years, NEADS has benefited by a state grant to help fund our Service Dogs for Veterans program, our first state grant and presenting two proclamations recognizing our 40th anniversary.

SPIRIT OF NEADS AWARD: KIM FERGUSON

Each spring we announce the recipient the Spirit of NEADS award, given annually to an individual, organization, or group of individuals who over an extended period of time have passionately exuded the energy, values, and commitment embodied in the NEADS mission. This year, NEADS honored the 5th recipient of the Spirit of NEADS Award, Massachusetts State Representative Kim Ferguson. Kim has been a longtime supporter of NEADS, with years of service to the organization.

Among her many contributions were securing a proclamation for NEADS Kathy Foreman Client House and Training Center ribbon cutting, and presenting two proclamations recognizing our 40th anniversary.

For the past few years, NEADS has benefitted by a state grant to help fund our Service Dogs for Veterans program, our first state grant and one that Kim helped push through initially and each year since.

Additionally, this past January, Kim introduced legislation to make the use of fake service dogs a civil crime in the Massachusetts.

We are so pleased to honor Kim with our SPIRIT of NEADS Award and to recognize her as a true and passionate friend of NEADS and a vocal cheerleader for NEADS Nation.

WORLD CLASS VOLUNTEERS

NEADS is fortunate to have over 140 volunteers that support our organization in many different ways, including helping with our puppies and dogs in the NEADS Nursery, Early Learning Center and kennel, puppy sitting and puppy raising, event support and so many other ways.

NEADS knows that volunteer support is critical in helping us train and match World Class Service Dogs with those in need. We could not do what we do without our World Class volunteers.

OUR DONORS – A UNIQUE WAY TO GIVE

We give to NEADS because we see healthy, eager and happy dogs helping people reclaim their independence and discover new possibilities.

The four of us met while caring for our loved ones in a long-term care facility. Our pet dogs often accompanied us on our visits, and, as dog people tend to do, we became fast friends. We supported each other through the caring and loss of our loved ones, and of our dogs. After experiencing how our dogs, as pets, positively influenced us, our loved ones, and others, we wanted to pay forward the gifts we received from them by helping others receive the assistance that a Service Dog provides.

We attended the NEADS 2016 Spring Graduation, and appreciated that NEADS trained dogs for individuals with an array of disabilities in a variety of settings. By the end of the event, we all knew that we had found the right way to pay it forward. Living in Connecticut, well within commuting distance of campus, meant volunteering on-campus was not a practical way to get involved. Rather than worry about what we couldn’t do, we looked at what we could do and put together a bundle of items from the NEADS Wish List. A week or so after graduation, we delivered our first bundle. We continue to deliver a new bundle every few months and also contribute through workplace giving.

NEADS has an unwavering focus on the care, respect, and dignity of both clients and dogs that influences everything that happens here. We see, hear, and feel it each time we visit campus or attend a NEADS event. We see it in the passionate and dedicated employees who work tirelessly to create facilities, spaces, and an environment that helps their clients and dogs thrive. We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.

By Catriona MacAuslan, Elizabeth Muir, Lorraine Muir, Maureen Strickland

We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.

By Catriona MacAuslan, Elizabeth Muir, Lorraine Muir, Maureen Strickland

We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.

By Catriona MacAuslan, Elizabeth Muir, Lorraine Muir, Maureen Strickland

We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.

By Catriona MacAuslan, Elizabeth Muir, Lorraine Muir, Maureen Strickland

We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.

By Catriona MacAuslan, Elizabeth Muir, Lorraine Muir, Maureen Strickland

We see it in the thoughtful renovations of the on-campus facilities. We see it in the quiet confidence and calm assurance among the employees that enables and ensures success beyond campus.

We see it in the volunteers and weekend puppy raisers who take on the selfless and kind act of raising and training a dog for someone else’s benefit; in the inmate trainers who chose to take the opportunity to change their lives and, in doing so, help others in an environment where that isn’t always easy; in the client-dog teams who live their lives more fully and show us all how to live well regardless of our circumstances; and in the countless lives touched and changed by the people and dogs of NEADS.

We give to NEADS because we know NEADS, and NEADS dogs contribute to the wellness of lives every day.
This past year, NEADS added a nursery, updated our Laura J. Niles Early Learning Center and began renovations on our kennel.

**NEADS Nursery**

NEADS officially completed construction of our Nursery in the summer of 2017. The center has enabled NEADS to start a small, complimentary breeding program. The new addition to campus is located in close proximity to the Laura J. Niles Early Learning Center to facilitate an easy transition for puppies when they reach 8 weeks of age.

The NEADS Nursery includes:
- Two birthing centers and a socialization area
- Pergola-covered outside relief and exercise areas for protection and privacy
- Interior designed to ensure a healthy, clean environment
- Designated space for staff/volunteers for round-the-clock care
- Addition of an outdoor deck with indoor/outdoor access
- Separate egress for an isolated play yard space

Following the addition of the Nursery, NEADS successfully hosted our first litter of two-week-old puppies from one of our Service Dog organization partners. NEADS staff provided complete medical care and proper progressive socialization for the puppies. At the conclusion of our hosting time the litter was tested and it was determined that one of the puppies from the litter would be a good fit for the NEADS Service Dog training program. The other puppies were returned to the breeder for a career as a different type of service dog.

**Laura J. Niles Early Learning Center**

The success of our program starts with our puppies. NEADS puppies can spend several weeks on campus. During that time, our staff works on socializing, exposing and familiarizing pups to sights, sounds, textures, and building confidence. Between lessons, the puppies have plenty of time to play and receive lots of attention from our staff and volunteers.

The completion of our Laura J. Niles Early Learning Center revitalization project means we are now able to provide an even more nurturing space and positive environment for these newly arriving puppies, setting them up for success on their journey to become World Class Service Dogs.
NEADS KENNEL RENOVATION

We are at the beginning stage of the NEADS Kennel Renovation project. Once complete, we will have a cutting-edge facility for NEADS Service Dogs in training and one that puts NEADS at the forefront of Service Dog facility innovation.

The new facility will allow us to keep the dogs happy, healthy, and at the top of their game. It will be flexible enough to meet our needs today and in the future. These improvements will help us do what we do best – train and place World Class Service Dogs with the people who need them.

KEY COMPONENTS OF THE NEW FACILITY INCLUDE:

- **Main Work Hub**: The nerve center of our kennel operation.

- **Outdoor Pavilion Area**: A state-of-the-art outdoor exercise and enrichment area, with canine-friendly turf, overhead canopies, and new play equipment, will allow for outdoor play, rain or shine.

- **Isolation Room**: Important for the health and safety of all our Service Dogs and puppies, this room will be used if a dog needs to have its general health assessed.

- **Grooming Room**: State-of-the-art area for bathing, brushing, clipping, and general maintenance of our dogs.

- **Exam Room**: Our on-staff Veterinary Technician, as well as Volunteer Veterinarians, will use this area to treat and track the health of our dogs.

- **Food Storage Room**: Climate-controlled and easily accessible for food loading and transport.

- **PadDock Areas**: Fully fenced, grassy play areas, located in open, quiet spots behind our Early Learning Center, will provide an open and safe play environment.

- **Kennel Wings and Individual Runs**: Three kennel wings will each contain 9-10 runs built specifically to NEADS Service Dog standards. The 31 new kennels are designed from a dog’s perspective, with lighting, sound abatement system, HVAC, and space all designed to minimize the stressors of a kennel experience.

- **Dog Integration Space**: This unique-to-NEADS space, with workstations, computers, a small play area, transition runs, and a viewing window, will allow for increased “people” time by integrating our dogs into daily operations.

- **Hospitality Area**: Located in our Administration Building lobby, this highly visible area is a place to welcome clients, visitors, volunteers, and staff to NEADS.

NEADS is continuing the Foundations for the Future fundraising initiative, which began with our new Kathy Foreman Client House and Training Facility, to include our completely renovated kennel.

To support NEADS Foundations for the Future: Kennel Renovation, please visit: neads.org/foundations-future.

For more information, please contact NEADS Director of Development, Cathy Zemaitis: czemaitis@neads.org.

HOW TO SUPPORT OUR KENNEL RENOVATION
Board of Directors*
Chair: Abbey L. Henderson
Vice Chair: Tina M. Cantu
Clerk: Meghan Maceiko
Treasurer: Scott Notargiacomo
Mary C. Casey
Graham Chevry
James Ciocciolo
Paul Joret
Laura McTaggart
Beverly Stewart
Claire Thomas
Arthur Twiss

* Member of Board of Directors as of 8/31/17

Contact Information
Mailing Address
P.O. Box 1100, Princeton, MA 01541
Street Address
305 Redemption Rock Trail South, Princeton, MA 01541
Phone: 978-422-9064
info@neads.org
www.neads.org

Report Credits
The NEADS annual report is published by the NEADS Communications Department.
Editor
Alyson Cox
Art Direction & Design
Jeff Groves, Thinktree Design
Contributors
Sue Berry, Amanda Charbonneau, Lacy Gillotti, Maureen Huhtala, Tracy Kelly, Katelyn Sullivan, Julie Vautour
Photography
Winthrop Handy, Tracy Kelly, Michael Putnam, Amy Vaughan, NEADS Volunteers
Charity Navigator has awarded NEADS a 4-star rating for the 16th year in a row.

Contact Cathy Zemaitis, czemaitis@neads.org, or visit www.NEADS.org to learn more about ways to give.
### Congratulations to our Clients Who Completed Their Training in FY 2016/2017

<table>
<thead>
<tr>
<th>William Bagster &amp; Roxy</th>
<th>Stephen Keeeler &amp; Rory</th>
<th>Kayne Shum &amp; Nikki</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carolyn Barrett &amp; Shadow</td>
<td>Kelley Kennedy &amp; Franklin</td>
<td>David Singer &amp; T.C.</td>
</tr>
<tr>
<td>Robert Bilotta &amp; Kilroy</td>
<td>Grace Kong &amp; Blue</td>
<td>Paul Skarinka &amp; Rollie</td>
</tr>
<tr>
<td>Richard Brown &amp; Max</td>
<td>Christopher Lamarche &amp; Masie</td>
<td>Brennan Speak &amp; Leah</td>
</tr>
<tr>
<td>Matthew Campo &amp; Diddy</td>
<td>William Largy &amp; Daphne</td>
<td>Celine Stahl &amp; Raylan</td>
</tr>
<tr>
<td>Giovanni Cappello &amp; Shannon</td>
<td>Mia Littlehale &amp; Jessie</td>
<td>Katelynne Steinke &amp; Jones</td>
</tr>
<tr>
<td>Robert Chalmers &amp; Cohen</td>
<td>Tia Maxson &amp; Millie</td>
<td>Tracey Stoll &amp; Monty</td>
</tr>
<tr>
<td>David Cranton &amp; Winnie</td>
<td>Ryan Mccfarland &amp; Hobbs</td>
<td>Benjamin Van Ryn &amp; Brody</td>
</tr>
<tr>
<td>Vera Cunningham &amp; Holly</td>
<td>Beth McNally &amp; Maggie</td>
<td>Kim Waggner &amp; Nellie</td>
</tr>
<tr>
<td>Ryan D’Souza &amp; Chappy</td>
<td>Jocelyn Nokes &amp; Sammie</td>
<td>Jared Wimberly &amp; Jeter</td>
</tr>
<tr>
<td>Patricia Fitzpatrick &amp; Willis</td>
<td>Brian Roberts &amp; Jimmy</td>
<td>Jane Wang &amp; Samantha</td>
</tr>
<tr>
<td>Jason Ghiz &amp; Ernie</td>
<td>William Rogers &amp; Digby</td>
<td>Joshua Werner &amp; Riggins</td>
</tr>
<tr>
<td>Allison Ginsberg &amp; Floral</td>
<td>Mark Rosolowski &amp; Skipper</td>
<td>Madison Woodford &amp; Mutti</td>
</tr>
</tbody>
</table>

*One client has chosen to remain anonymous.*

---

305 Redemption Rock Trail South Princeton, MA 01541 | 978.422.9064

[www.neads.org](http://www.neads.org)