

50 Years of Life-Changing Partnerships





Our Values

INTEGRITY

We strive to meet the highest professional standards in all our organizational endeavors.

PASSION

We create life-changing partnerships through passionate, highly focused attention to the well-being, purpose breeding, and training of our dogs.

COLLABORATION

We recognize that internal and external collaboration plays a vital role in our success and are committed to working in partnership with staff, clients, volunteers, and donors.

RESPECT

We respect and highly regard our clients, dogs, staff, volunteers, and donors. We strive to understand the unique abilities and needs of each client and each dog to create life-long partnerships. We are committed to the well-being and success of our staff; treat our volunteers as valued contributors; and use our donors' money judiciously.

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The Values Behind Every NEADS Service Dog

The journey of every NEADS Service Dog is shaped not only by breeding, training, and attention to healthcare and socialization, but by the people who surround them with respect, integrity, passion, and collaboration at every step. We asked NEADS staff how they see the NEADS values of respect, integrity, passion, and collaboration demonstrated in their work day to day. Look for their quotes illustrating these values throughout the report.



Cover: NEADS client Tammie DeCroteau and Service Dog Logan at Mt. Rushmore.
Read their story on page 2.

Dear Friends and Supporters,

In our 2025 Annual Report, we chose to look at the core values that define NEADS Service Dogs: *Integrity, Passion, Collaboration, and Respect*. Throughout the following pages, you will see these values reflected in the daily actions of our staff, volunteers, and donors, as well as in the incredible journeys of our clients and their families.



These values guide the training of our dogs and the life-changing partnerships they form with our clients. Whether providing the physical assistance to navigate the world or the confidence to live life to the fullest, our Service Dogs provide a profound sense of independence for our clients.

The same commitment to our values makes possible the monumental task of creating these partnerships through a seamless web of collaboration. You will read about the care involved in our breeding program, the foundational work at our Early Learning Center, the dedication of our nearly 200 Puppy Raisers, and the unique purpose found within our Prison PUP Program. Every stage of training is designed to ensure each dog is comfortable, capable, and ready for their vital role.

Our values also drive our work beyond training, specifically our commitment to protecting the safety and independence of legitimate Service Dog teams. Our Red Vest Accessible (RVA) program is a testament to our leadership in this area, providing vital training to organizations to help ensure public spaces remain safe and accessible for those who truly need them.

None of this would be possible without you. We are deeply grateful to our dedicated volunteers, generous donors, and visionary benefactors for the extraordinary passion and generosity you bring to our mission. Your support is the foundation that allows us to live our values and work toward life-changing partnerships every day.

With gratitude,

Aubrey Henderson
CEO, NEADS Service Dogs

Logan Without Borders:

48 States and a Life Changed



For NEADS client Tammie DeCroteau, the diagnosis of MS 28 years ago could have felt like a barrier to the world. But with her Service Dog, Logan, those barriers have turned into milestones.

When I first met my Service Dog, Logan, I knew she would help me with the physical challenges of MS—retrieving things I drop, pressing elevator buttons, and opening the refrigerator. What I didn't realize then was that she was about to become my co-pilot for the adventure of a lifetime.

Logan has changed my life for the better. She gives me the confidence I need to go on every day. Shortly after we were matched, we faced our first big test: flying to Florida to see my son. I was in a wheelchair,

and my husband was checking our bags. He turned to me and asked, "Do you have your driver's license?" I went to take it from my pocketbook, and I dropped it.

In an instant, my license was lying flat against the shiny airport floor. Before I knew it, Logan saw it, picked it up, and handed it to me. I didn't even ask her. A woman in a wheelchair sitting next to me was in total shock. She said, "Did that dog just do what I think she did?" I looked at Logan, and I just cried. Who knew she could do that? I knew she could pick up objects, but a flat license on a shiny floor was amazing. It was the first moment I realized just how much "more" Logan would provide.

LIFE ON THE ROAD

Since that trip, my husband and I knew that my MS wouldn't keep us stationary. We took extended trips in our 38-foot RV, traveling coast to coast, from Massachusetts to California, over the last few years. We even made a rule to track our progress: to count a state, we had to stay overnight. The only two states we haven't stayed in are Alaska and Hawaii.

Our RV is like a house on wheels, and Logan is the perfect traveler. Every time we stop for gas and my husband gets out of his seat, Logan jumps right up into the driver's seat. People look at this huge RV and see a dog looking straight forward behind the big steering wheel, and they just start laughing. I tell them, "Yeah, she's driving now!"



From the Badlands and Mount Rushmore to the quirky stops on Route 66, she has been by my side. She has seen the wild donkeys of Oatman, Arizona, and watched buffalo and moose through the window in Yellowstone National Park. In Iowa, we stopped at the Field of Dreams. One of the most amazing things Logan saw was in Key West. We were walking on a pier at a resort where manatees showed up. One was drinking fresh water from a hose, and Logan put her nose down to see what it was. She was amazed at this huge animal. It was incredible to watch her—usually so focused on her job—just be curious and present in that moment.

A NEW WAY OF BEING SEEN

Even when we aren't on a cross-country trip, Logan is making an impact. One of my favorite memories is sitting at the Green Monster at Fenway Park. Logan jumped up to look over the rail to see what was going on in the game, then turned and gave me a kiss. A stranger behind us was so moved he captured the moment on camera.

The biggest change, however, isn't the miles we've covered; it's how I feel. I used to be the type of person who stayed in the back. I didn't want to be seen because I didn't want people to see me the way I physically am. Logan changed that. Mentally, she has changed my life. Now, when we go out, people don't see me as an individual with an illness; they see me as someone who has a cute dog that is always there helping.



Knowing I have Logan by my side helps me live my life to the fullest. As far as I'm concerned, getting a Service Dog from NEADS was the best thing I ever did.



Jack and Service Dog Maurice

As a young teenager, before being matched with Service Dog Maurice, I found it very difficult to be in situations that were unfamiliar and involved people I did not know. For so long I suffered from significant anxiety, difficulties in emotional regulation, and challenges in communicating with others. This meant I tended to avoid situations where I might be uncomfortable or anxious, resulting in my closing inwards and staying at home.

Seeing the challenges I was facing, my parents recognized that I needed extra help. Having already been involved with NEADS by helping to create the Pawsitively Strong Fund, they were aware of the life-changing impact a Service Dog partnership could have for someone like me. I agreed, and soon enough, we were at the NEADS campus for an interview and to discuss how a

Service Dog could help me with the challenges I was facing. Seeing the campus, meeting its staff, and, of course, being introduced to some of the dogs in training gave me greater confidence that a Service Dog was what I needed.

As the NEADS team worked to find the right dog for me, I waited with eagerness and hope. And then, we got a call that they had made the match. On the day of our introduction, I was not sure what to expect and had doubts about whether everything was going to work out.

Then it was time for the NEADS trainer to bring out my dog. As soon as I saw him, I knew things were going to be ok. As Maurice sauntered his way over to greet me, I inexplicably knew he was the one.

Fairly quickly after meeting, Maurice and I became an unbeatable partnership. With Maurice's assistance, I became increasingly confident and able to do things I had struggled with previously. I was able to go out more, attend social gatherings, talk to new people, and live a fuller life. Maurice's presence and abilities proved invaluable to me. From that moment on, I was able to accomplish what a younger me would have found unthinkable.

By the time I graduated from high school, Maurice had accompanied me on many occasions. While some of the more mundane ones involved going to pick up groceries or being present in large crowds, some of our most memorable outings were listening in on a Congressional briefing on Service Dogs, attending an exclusive movie screening where we met former President George H.W. Bush, and attending my first prom. Over time, the assistance Maurice provided helped me become a much more independent and capable individual. As Maurice supported me through various experiences, I was able to realize and fulfill a newfound confidence that carried me through my college experience, where I was able to live on my own, navigate various social



The matching process is careful and specific, and following up with graduated teams holds us accountable and keeps the standards high.



relationships independently, study abroad, and even graduate with an academic award.

I have now graduated from college, and Maurice is retired. When I look back, I see just how much of an impact he has had on my life. He has enabled me to live the life that I deserve, and for that, I will be forever grateful to him and all the people at NEADS who helped bring him into my life.

It All Started with a Black Dog and a Red Vest

Cameron's mother, Naomi Ridge, was matched with Service Dog Charlie in 2019.

Mom had been gone for a week, dealing with the paperwork and adult stuff that came with our newest family member. I had been waiting at home, refreshing texts and checking for pictures every chance I got. When she finally came through the door, I got my first look at him. He had a beautiful glossy black coat that reflected light like stars, a calm demeanor, and a vest that quietly announced his new role in our lives as Service Dog Charlie.

We got Charlie to help my mom regain her independence after her multiple sclerosis diagnosis. At first, she only needed a cane, but over time, the weakness progressed, and she eventually required a wheelchair every day. Charlie was trained to open doors, retrieve dropped items, and alert others in emergencies. These tasks helped my mom move through life more easily. But he offered more than physical help. With Charlie by her side, I saw glimpses of the mom I remembered from before the diagnosis, confident and outgoing. Years of relying on others for basic needs had dulled her spirit. Charlie brought back her freedom and strength. He did not just help her get through the day. He helped her feel like herself again.

Seeing that transformation changed me. It helped me understand why so many people dream of having a Service Dog. But I also learned that these



Making sure each dog is comfortable and enjoys working and is capable for that job.



dogs are expensive; we were asked to raise \$8,000 to support the organization that trained Charlie. For us, raising the money was the only option. That financial barrier stayed with me. I kept thinking about families who might need a dog like Charlie but did not know how they could ever afford one. That was when I decided I wanted to help others experience what we had.

While looking for ways to get involved, I found the Flutie 5K, a yearly race that primarily supports autism awareness, but also offers fundraising opportunities for organizations like NEADS, the Service Dog provider we worked with. I signed up and created a fundraising page, sharing our story. To my surprise, people responded. Friends, neighbors, and even strangers donated. I felt the same sense of purpose I had during our original fundraising efforts.

Over the past six years, I have participated in the Flutie 5K every fall, raising close to \$8,000 in total [for NEADS]. What started as a way to help my mom became a passion for supporting others and giving back to the organization that gave us so much.

Beyond the 5K, I have stayed involved with NEADS through a variety of events. I have volunteered at graduation ceremonies, where

new Service Dog teams are celebrated. Watching others receive their dogs, knowing firsthand how life changing that moment is, fills me with pride and connection. I have also participated in their truck pull fundraisers, where teams work together to pull massive vehicles and raise money. These events are reminders of what can be accomplished when a community comes together.

Looking back, I thought Charlie was just here to help my mom, and in many ways, he did exactly that. But he also changed me. He opened my eyes to the life-changing impact of Service Dogs, the barriers that prevent access, and the power of people united by a shared purpose. Most of all, he helped me discover something about myself. I love helping others, not just in moments of crisis but in creating long-term change. And it all started with a black dog and a red vest.

The People Behind the Paws

It takes many NEADS staff and dedicated volunteers working together to prepare every dog for its future partner, and they all rely on respect, collaboration, integrity, and passion seven days a week to make this happen.

BREEDING PROGRAM

Collaboration— It's Bred in our Bones

Collaboration is the engine that powers NEADS' breeding program. Director of Breeding & Puppy Development Kate Albertini and Assistant Manager of Breeding and Puppy Development Megan Kropf are not only working to breed Service and Assistance/Facility Dogs for our own clients; they're working with other Service Dog organizations around North America and even across oceans to improve our own and others' breeding stock, ensure genetic diversity, and ultimately improve the lives of people with disabilities around the globe.

NEADS is a very active member of the International Breeding Cooperative (IBC) organized by Assistance Dogs International. IBC chapters in North America, Europe, and Oceania work closely together in several ways that help each organization manage the unpredictability of breeding and improve breeding practices. Frequently, we host litters for other organizations who might have several litters due at the same time, and they do the same for us if we find ourselves with a surplus of expectant mamas. Sometimes NEADS provides stud service, and sometimes we use another organization's stud. We often exchange puppies from the resulting litters, introducing new lineages and traits into our own breeding stock.

Kate flew puppy Porter home from Ireland and Megan met two puppies from Croatia at Logan Airport. Two of our puppies, Tinsel and Bonnie, are candidates for an adventure Down Under. One of them may be selected to be a breeding female for the Oceania cooperative, which would bring new genetics to six organizations in Australia and Japan. All this sharing makes it possible



**We collaborate between departments to get
our dogs through the program.**



We all respect the dogs – you can see by the care, training, and attention.

for each organization to maintain a manageable breeding program while greatly expanding its opportunities to breed for optimum health and temperament.

As a result, NEADS dogs are everywhere! Topaz Assistance Dogs in Florida has welcomed a NEADS female into its own breeding program and placed

one of our males with a client with autism. In Texas, Patriot Paws has matched two dogs sired by NEADS studs. Another two NEADS dogs are in Ontario as part of CNIB Guide Dogs' breeding program. And when you meet a dog in NEADS' training program, he or she might have been born right here in Sterling, MA —or thousands of miles away.

Our breeding program shares more than pups with our colleagues, too. We share information, help each other trouble-shoot and problem-solve, and keep each other up to date on best practices. Together, we're stronger, smarter—and breeding the best Service Dogs in the world.



EARLY LEARNING CENTER

By eight weeks old, puppies move from the Nursery to the Early Learning Center (ELC). Here, puppies learn critical foundational skills: crate training, leash manners, navigating stairs and elevators, and handling new footings and objects. "Starting these exposures at eight weeks makes their transition to a Full-Time Puppy Raiser so much smoother, and it helps us identify early on where each puppy might need extra support," says ELC Supervisor Grace Nystrom.

RAISER OPERATIONS

The Raiser Operations team supports and guides nearly 200 NEADS Puppy Raisers, providing the structure and resources needed for these volunteers to successfully socialize and teach basic skills to the future Service Dogs. For Raiser Instructor Brooklyn McDonald, respect and collaboration are central to her work. She describes every training team as a triangle: the Instructor, the Raiser, and the puppy each relying on the others to move forward. Volunteers teach the puppies daily; she teaches the volunteers. And each helps the other understand what the dog needs next.



Saying Yes: Finding Community and Purpose in Raising

Nancy Bodwell never expected that one decision, answering a call for Puppy Raisers she saw on a local news segment, would grow into a multi-layered commitment that now touches nearly every corner of NEADS. She kept the idea with her for years. When the timing was right, she took a step that would ultimately shape her daily life, her confidence, and her sense of community: she applied to raise a NEADS puppy.



She remembers meeting her first puppy, Banks, with a mixture of humor and nerves. “I thought Banks looked like a llama!” she laughs. But behind the levity was the pressure of learning something entirely new. “I was overwhelmed... I was lacking confidence,” she says.

It’s a familiar experience for many first-time Puppy Raisers, balancing NEADS’ high standards with the realization that the puppy at their feet is still just a puppy. With guidance from her Instructor and support from the Raiser community, Nancy slowly found her footing. Letting go of her need to be in control, she says, changed everything: “Once I let him be a dog, everything improved.”

Her understanding of NEADS deepened after attending her first Graduation Ceremony. Hearing a client say, “It takes an extraordinary dog to help me live an ordinary life,” shifted her perspective from training obedience and socialization to true impact. Witnessing that connection firsthand helped her see herself as part of something much larger. “Being surrounded by so many NEADS people helped me realize just how big our community is,” she says.

Raising her second dog, Tyler, transformed that realization into passion. Tyler taught her trust, especially the day she took him on a busy Halloween-season train ride from Newburyport to Salem. “If I was calm and confident, he would be calm and confident,” she reflects. Tyler earned his pup cup that day, and Nancy earned a deeper belief in her ability to guide these future Service Dogs.

And Nancy continues to say yes to new opportunities, adding Team Raiser, Puppy Raiser Ambassador, and now Early Learning Center volunteer. Working with the ELC has allowed her to be part of a puppy’s journey even earlier.

Across every role, NEADS values show up clearly in her approach: passion in her willingness to raise multiple dogs; respect for the relationships she builds with staff and fellow volunteers; collaboration in the way she describes the community as “safe,” supportive, and deeply connected; and integrity in her openness about the challenges she faced early on. When asked what she’s most proud of, she doesn’t name an achievement, she returns to where it all began: “Saying yes in the beginning.”



Volunteers are very passionate about working with an organization that helps people.

HAWKINS CANINE CENTER

At some point in its training journey, every NEADS dog will spend time in the Hawkins Canine Center (HCC). Dogs come here for routine medical appointments, behavioral evaluations, string training, transitioning between learning phases or program locations, and the important two-week stay before they meet their future partner.

“Collaboration is at the forefront of everything we do,” explains Sarah Heinrich, Canine Center Supervisor. “We are in constant communication through email, phone-calls, and in-person conversations with Training, Raiser Ops, Medical, Facilities, and volunteers. Everyone connected to a dog needs to know what’s happening with that dog at every stage.”

The Dogs Keep Me Coming Back

HCC volunteer Kevin Stacey’s introduction to NEADS came by chance. Working at a local gym, he met someone connected to NEADS who mentioned the organization and its work. That brief encounter led him to step inside the HCC, and from that first shift he was hooked.

“The dogs keep me coming back,” he says simply. “I didn’t realize how big the program was at first. Now I’m a part of it.”

He especially connects with the more challenging dogs. “I like the tougher ones.”

His respect for the program and the responsibility placed in volunteers is profound. When asked what it means to be trusted with the care of future Service Dogs, he answers without hesitation: “It’s an honor. I wouldn’t want to be paid for this. It would change what this place means to me.”

One of the most meaningful lessons he has learned is how much dogs respond to human emotion. “They feed off your feelings,” he reflects. “You learn to leave certain things at the door. It’s a bonus, really. You leave your stress behind when you’re here.”

When asked which NEADS value he sees most clearly in his work, his answer is immediate: passion. “You see it in everything they do.”



TRAINING DEPARTMENT

NEADS Trainers work with program dogs directly and with incarcerated individuals as they train the dogs in the prison facilities. When asked where NEADS’ values show up most clearly in her work, Senior Trainer Meghan O’Brien doesn’t hesitate. Collaboration, especially among trainers, to troubleshoot challenging behaviors. Respect, in handing a dog with an important future into someone else’s care. Integrity, in modeling the behavior expected of future Service Dogs. Passion, in staying present through the hard and the extraordinary moments alike.



Since 1998, the NEADS Prison PUP Program has been changing lives—both for the dogs we train and for the incarcerated individuals who help train them. Today, nearly 90 handlers in five prisons in Massachusetts and Rhode Island work with approximately 50 dogs at any one time to help prepare them for their future roles as Service Dogs.

One former handler, successfully pursuing a career in professional dog training, shared his journey with us.

A Handler's Journey: Finding Purpose with NEADS

When I first walked into prison, it was intimidating. I started in one facility where I raised a few dogs for America's Vet Dogs. I then transferred to Norfolk and joined the NEADS program, which was bigger and very different.

Normally, when you go to prison, you're put in a cell with someone you don't know. As a handler, I had my own cell, a space I could keep the way I wanted it, with a dog that was essentially my cellmate and a best friend. I was grouped with other handlers in the program, which was nice because we knew that we would get along and have similar schedules.

Most people think that prison is structured or strict because of what they show on TV. It's not. People do what they want and don't always take advantage of all the programs that are available. Being a handler and working with dogs gave me something meaningful to do. It gave me structure and purpose.

I was pretty self-centered when I went in. I only cared about myself. Being a handler taught me to care about something other than myself. One of my dogs, Amber, was matched with a veteran. They mailed me a letter and some photos, and that's when everything hit me – this isn't about me. Knowing my work with the dogs would profoundly change someone's life changed everything about me and my life.

A dog gets everything from you, in the prison environment especially. If you don't take that dog with you everywhere, they're locked up in a cell all day just like you. I put myself there, but the dog didn't. They look to you for companionship, learning, fun – they're your built-in best friend.

One of the hardest parts of being a handler is knowing from the start that the dogs eventually leave. Each one that leaves hurts in some way. You love all of them. You have a special connection with all of them. But then the next tiny puppy comes along, and you love that one just as much.

I learned so much about handling and training dogs through this program. NEADS trainers took the time to give me instruction, and I still use these skills today. When I got out, I tried several careers before

I found a pet care and training facility where I'm currently working. Here, I oversee most of the operations and train dogs and other trainers.

I'm truly happy and feel like I'm giving back in some way. NEADS saved my life. It gave me hope, a purpose. I was not a good person when I went into prison, but now I'm working with dogs and living a life I couldn't have dreamed of.

If I could say one thing to another incarcerated individual considering this program, it would be, "Do it. You won't regret it. This is the best thing you will ever do for yourself or someone else."



Collaborating for Service Dog Safety

The rise in the number of misrepresented and poorly trained dogs in public spaces poses a significant threat to the independence and safety of individuals partnered with legitimate Service Dogs, while leaving businesses and organizations confused about their legal rights and responsibilities. The clear answer to whether a poorly controlled or aggressive dog must be granted access is No.

To address this confusion directly, NEADS developed the Red Vest Accessible (RVA) program, a powerful training resource designed to help organizations correctly identify and handle “fake service dogs.” One private foundation that has funded several of our innovative initiatives provided generous seed funding for RVA. Recognizing this growing statewide problem, the Commonwealth of Massachusetts has asked NEADS to expand Red Vest Accessible and make it available free of charge to Massachusetts organizations that need it. The program provides comprehensive in-person and online training sessions, along with supporting materials that empower staff—such as librarians, museum curators, and venue operators—to confidently respond when an untrained animal represented as a Service Dog is disruptive.



We respect our clients’ disabilities and work to make sure no one is excluded.



In the past year alone, Boston Duck Tours, the Museum of Fine Arts, CityArts, and the Goodnow Library have become Red Vest Accessible designated organizations.

Red Vest Accessible shows what can happen when NEADS, a thought leader in the industry with 50 years of experience under our dog collars; a visionary benefactor; and a government determined to protect its vulnerable citizens collaborate to make a safer environment for all.

Could Red Vest Accessible training help protect the safety of your patrons and staff? Learn more and request training for your organization at redvest.neads.org or scan the QR code.



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**Funding and in-kind contributions received in FY 2025 (September 1, 2024-August 31, 2025). We strive for accuracy and regret any omissions or mistakes. Please contact Melissa Baern at mbaern@needs.org with any corrections.*



We use donor money responsibly.

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For information on how you can leave a legacy gift to NEADS, contact Melissa Baern at mbaern@neads.org

A LASTING LEGACY

The lead donors to NEADS' Foundations for the Future capital campaign to build a new veterinary facility planned to remain anonymous. They've now decided to make their gift public, which means we can extend our profound gratitude to Tony and Jamie Dobrowolski for their generosity.

The couple wanted to honor Jamie's late father—a lifelong lover of dogs—by establishing a legacy in his name at NEADS. Thanks to their transformational gift, the Richard Murray Veterinary Clinic and Early Learning Center is nearing completion. Recently, they visited campus for the first time since construction began. When they passed the sign announcing the clinic named for Jamie's father, "I had to ask Tony to pull over and just sit for a few minutes and look at it," she says, her voice thick. Further ahead, the new building rises, a permanent testimony to a family's love and an invaluable investment in NEADS' future.

We can't wait to celebrate this spring with the Dobrowolskis and all those who've helped bring the Richard Murray Veterinary Clinic and Early Learning Center to fruition.



The Blue Buffalo Co.
Official Food Sponsor of
NEADS Service Dogs

	2025	2024
SUPPORT AND REVENUE		
General fees and contributions	\$4,022,358	\$3,656,282
Contributed goods and services	163,680	128,394
Grants and foundation gifts	324,500	381,900
Interest income	723	1,405
Net investment return	502,461	732,852
Other income	21,394	9,561
Fundraising events	164,180	247,068
Total support and revenue	\$5,199,296	\$5,157,462
EXPENSES		
Program	\$3,542,279	\$3,375,891
Management and general	382,802	420,985
Fundraising	751,238	733,647
Total expenses	\$4,676,319	\$4,530,523
Change in net assets	\$522,977	\$626,939
Net assets, beginning of year	\$15,873,855	\$15,246,916
Net assets, end of year	\$16,396,832	\$15,873,855

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clients, and volunteers

CHARITY NAVIGATOR 4-STAR RATINGS FOR MORE THAN 2 DECADES



Strong financial health and commitment to accountability and transparency consistently earn NEADS a 4-star rating from Charity Navigator, America's largest independent charity evaluator. NEADS is one of the longest-standing not-for-profits to hold this rating.

ACTIVE NEADS SERVICE DOG AND ASSISTANCE DOG TEAMS



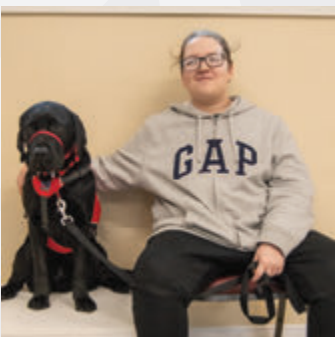
2025 NEADS CLIENT SURVEY

THE IMPACT OF HAVING A SERVICE DOG

- 88%**
My quality of life has improved
- 86%**
I am more confident
- 74%**
I am more independent at home
- 71%**
I am more independent in public
- 61%**
I am more engaged in my community

ASSISTANCE DOGS AT WORK

- 95%**
In group sessions/activities
- 93%**
To greet people/encourage engagement
- 91%**
In one-on-one sessions
- 64%**
To work on social skills
- 52%**
Through community outreach



NEW PARTNERSHIPS CELEBRATED IN FY25 INCLUDED: Mateus and Service Dog for a Child Homer • Steven and Service Dog for a Child Smokey • Deborah and Assistance Dog Sara • Patricia and Assistance Dog for the Classroom Missy • Emma and Service Dog Ruby • Samuel and Trauma Assistance Dog Seager • Lisa and Assistance Dog Chappy • Gina and Service Dog for Hearing Mindy • Brendan and Service Dog for Hearing Lexus • Stacey and Assistance Dog for the Classroom Kelsey • Alyssa and Assistance Dog Glory • Amanda and Assistance Dog Hadley